



### **Visitor Expectations Fact Sheet**

- PRNC will allow a resident or representative to choose two (2) Designated Visitors that may visit the resident in their room or in the designated visitation area.
  - Designated visitors will be issued a pass and must wear the pass to gain entrance to the resident care areas
  - Designated visitor hours Sun-Sat 10am-6pm
  - Designated Visitors will limit movement in the facility unless taking the resident outdoors or to the visitation room
  - Designated Visitors will allow a resident's roommate privacy and space to receive care by pulling the privacy curtain or stepping out of the room per staff request.
- PRNC will general visitation (visitors that are not the designated visitor) to visit with the resident in the designated visitation area.
  - In order to accommodate visitation for all these visits are by appointment only and coordinated through the Activity Department at ext. 3312 or via email at [mfavreau@plattsburghrehab.com](mailto:mfavreau@plattsburghrehab.com)
  - General Visitation hours are Mon-Sat 10am-12pm and 2pm-4pm limited to 20 minutes to allow disinfecting in between visits
- All Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions and have a temperature of over 100degrees F.
- All Visitors must provide: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- All visitors under the age of 18 must be accompanied by an adult.
- All Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the NH.
- All Visitors must maintain social distancing (6 feet of separation) throughout the visit.
- A COVID 19 test is not required, but we strongly suggest all visitors receive testing before visiting please let us know ahead of time to arrange this test at no cost to you
- Additional guidance will be provided at the time of visit which depends on the Resident's and Visitor's vaccination status